



The Chemistry of Cleaning™

ABN 80 004 726 890 | MADE IN AUSTRALIA

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QLD 07 3274 3438  
WA 08 9249 4566

## Safety Data Sheet

Issued: June 2022

### Section 1 - Identification of the Material and Supplier

**Chemical nature:** Water solution of glycolic acid and other ingredients.  
**Trade Name:** SOUR SOFTENER  
**Product Code:** SOU5, SOU20, SOU100  
**Product Use:** Laundry sour and fabric softener.  
**Creation Date:** June, 2022  
**This version issued:** This SDS shall remain valid for 5 years unless a new SDS is issued in the meantime. Please contact Agar Cleaning Systems P/L to ensure you have the latest version of this product's SDS.

**Poisons Information Centre: Phone 13 1126 from anywhere in Australia**

#### SUPPLIER DETAILS

Company: Agar Cleaning Systems Pty. Ltd.  
Address: 12-14 Cope Street, Preston, Vic. 3072 AUSTRALIA  
Telephone: 03 9480 3000 Facsimile: 03 9480 5100  
Web: [www.agar.com.au](http://www.agar.com.au) Agar SDS are available from this website.  
Email: [sales@agar.com.au](mailto:sales@agar.com.au)

### Section 2 - Hazards Identification

#### Statement of Hazardous Nature

This product is classified as hazardous according to the criteria of SWA.

Dangerous Good according to Australian Dangerous Goods (ADG) Code, IATA or IMDG/IMSBC criteria.

**SUSMP Classification:** Not scheduled.

**ADG Classification:** Class 8: Corrosive Substances.

**UN Number:** 3265 CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S.



#### GHS Signal word: DANGER

Skin Corrosion/Irritation - Category 1

Serious eye damage - Category 1

#### HAZARD STATEMENT:

H314: Causes severe skin burns and eye damage.

#### PREVENTION

P102: Keep out of reach of children.

P260: Do not breathe mists.

P264: Wash contacted areas thoroughly after handling.

P280: Wear protective gloves, protective clothing and eye or face protection.

#### RESPONSE

P301+P330+P331: IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

P303+P361+P353: IF ON SKIN (or hair): Take off immediately all contaminated clothing. Rinse skin with water.

P363: Wash contaminated clothing before reuse.

P304+P340: IF INHALED: Remove person to fresh air and keep comfortable for breathing.

P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P310: Immediately call a POISON CENTRE phone Australia 131 126 or doctor/physician.

#### STORAGE

P405: Store locked up.

## DISPOSAL

P501: If they can not be recycled, dispose of contents to an approved waste disposal plant and containers to landfill (see Section 13 of this SDS).

## Emergency Overview

**Physical Description & Colour:** Opaque, blue liquid.

**Odour:** Characteristic fragrance.

**Major Health Hazards:** Severe skin burns and eye damage.

## Section 3 - Composition/Information on Ingredients

Ingredients	CAS No	Conc, %	TWA (mg/m <sup>3</sup> )	STEL (mg/m <sup>3</sup> )
Ester quaternary ammonium salt	secret	10 - 30	not set	not set
Glycolic Acid	79-14-1	< 10	not set	not set
Other non-hazardous ingredients	various	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak "is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

## Section 4 - First Aid Measures

### General Information:

You should call the Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 1126 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

**Inhalation:** If irritation occurs, contact a Poisons Information Centre, or call a doctor. Remove source of contamination or move victim to fresh air. If breathing is difficult, oxygen may be beneficial if administered by trained personnel, preferably on a doctor's advice. In severe cases, symptoms of pulmonary oedema can be delayed up to 48 hours after exposure.

**Skin Contact:** Wash gently and thoroughly with warm water (use non-abrasive soap if necessary) for 10-20 minutes or until product is removed. Under running water, remove contaminated clothing, shoes and leather goods (e.g. watchbands and belts) and completely decontaminate them before reuse or discard. If irritation persists, repeat flushing and seek medical attention.

**Eye Contact:** Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 15 minutes or until the product is removed, while holding the eyelid(s) open. Take care not to rinse contaminated water into the unaffected eye or onto the face. Obtain medical attention immediately. Take special care if exposed person is wearing contact lenses.

**Ingestion:** If swallowed, do NOT induce vomiting. Wash mouth with water and contact a Poisons Information Centre, or a doctor.

## Section 5 - Fire Fighting Measures

**Fire and Explosion Hazards:** The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is no risk of an explosion from this product under normal circumstances if it is involved in a fire.

Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness.

Fire decomposition products from this product are likely to be irritating if inhaled. Take appropriate protective measures.

**Extinguishing Media:** Not combustible. Use extinguishing media suited to burning materials.

**Fire Fighting:** If a significant quantity of this product is involved in a fire, call the fire brigade. There is little danger of a violent reaction or explosion if significant quantities of this product are involved in a fire. Recommended personal protective equipment is liquid-tight chemical protective clothing and breathing apparatus.

**Flash point:** Does not burn.

**Upper Flammability Limit:** Does not burn.

**Lower Flammability Limit:** Does not burn.

**Autoignition temperature:** Not applicable - does not burn.

**Flammability Class:** Does not burn.

## Section 6 - Accidental Release Measures

**Accidental release:** In the event of a major spill, prevent spillage from entering drains or water courses. Wear full protective clothing including eye/face protection. All skin areas should be covered. See below under Personal Protection regarding Australian Standards relating to personal protective equipment. Suitable materials for protective clothing include butyl rubber. Eye/face protective equipment should comprise as a minimum, protective goggles. If there is a significant chance that vapours or mists are likely to build up in the clean-up area, we recommend that you use a respirator. Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned below (section 8).

Stop leak if safe to do so, and contain spill. Absorb onto sand, vermiculite or other suitable absorbent material. If spill is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains or waterways. Sweep up and shovel or collect recoverable product into labelled containers for recycling or salvage, and dispose of promptly. Recycle containers wherever possible after careful cleaning. After spills, wash area preventing runoff from entering drains. If a significant quantity of material enters drains, advise emergency services. Contaminated area may be neutralised by washing with weak or dilute alkali. Baking soda, washing soda and limestone are suitable. This material may be suitable for approved landfill. Ensure legality of disposal by consulting regulations prior to disposal. Thoroughly launder protective clothing before storage or re-use. Advise laundry of nature of contamination when sending contaminated clothing to laundry.

## Section 7 - Handling and Storage

**Handling:** Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

**Storage:** Make sure that containers of this product are kept tightly closed. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. Some liquid preparations settle or separate on standing and may require stirring before use. If you keep more than 2500kg or L of Dangerous Goods of Packaging Group II, you may be required to license the premises or notify your Dangerous Goods authority. If you have any doubts, we suggest you contact your Dangerous Goods authority in order to clarify your obligations.

## Section 8 - Exposure Controls and Personal Protection

The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**.

### SWA Exposure Limits

### TWA (mg/m<sup>3</sup>)

### STEL (mg/m<sup>3</sup>)

Exposure limits have not been established by SWA for any of the significant ingredients in this product.

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems.

**Ventilation:** This product should only be used in a well ventilated area. If natural ventilation is inadequate, use of a fan is suggested.

**Eye Protection:** Protective glasses or goggles should be worn when this product is being used. Failure to protect your eyes may cause them harm. Emergency eye wash facilities are also recommended in an area close to where this product is being used.

**Skin Protection:** Prevent skin contact by wearing impervious gloves, clothes and preferably, apron. Make sure that all skin areas are covered. See below for suitable material types.

**Protective Material Types:** We suggest that protective clothing be made from the following materials: butyl rubber.

**Respirator:** Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above.

Eyebaths or eyewash stations and safety deluge showers should, if practical, be provided near to where this product is being handled commercially.

## Section 9 - Physical and Chemical Properties:

**Physical Description & colour:** Opaque, blue liquid.

**Odour:** Characteristic fragrance.

**Boiling Point:** Approximately 100°C at 100kPa.

**Freezing/Melting Point:** Below 0°C.

**Volatiles:** < 2% VOC.

<b>Vapour Pressure:</b>	No data.
<b>Vapour Density:</b>	No data.
<b>Specific Gravity:</b>	1.0
<b>Water Solubility:</b>	Completely soluble in water.
<b>pH:</b>	0.5 – 2.0 (as supplied)
<b>Volatility:</b>	No data.
<b>Odour Threshold:</b>	No data.
<b>Evaporation Rate:</b>	No data.
<b>Coeff Oil/water Distribution:</b>	No data.
<b>Autoignition temp:</b>	Not applicable - does not burn.

## Section 10 - Stability and Reactivity

**Reactivity:** This product is unlikely to react or decompose under normal storage conditions. However, if you have any doubts, contact the supplier for advice on shelf life properties.

**Conditions to Avoid:** Keep containers tightly closed.

**Incompatibilities:** Bases, oxidising agents, zinc, tin aluminium and their alloys.

**Fire Decomposition:** Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness. Combustion forms carbon dioxide, and if incomplete, carbon monoxide and possibly smoke. Water is also formed. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

**Polymerisation:** This product will not undergo polymerisation reactions.

## Section 11 - Toxicological Information

### Information on toxicological effects:

Acute toxicity	No known significant effects or hazards.
Skin corrosion/irritation	Corrosion.
Serious eye damage/irritation	Serious eye damage.
Respiratory or skin sensitisation	No known significant effects or hazards.
Germ cell mutagenicity	No known significant effects or hazards.
Carcinogenicity	No known significant effects or hazards.
Reproductive toxicity	No known significant effects or hazards.
Specific target organ toxicity (STOT)- single exposure	No known significant effects or hazards.
Specific target organ toxicity (STOT)- repeated exposure	No known significant effects or hazards.
Aspiration hazard	No known significant effects or hazards.

## Classification of Hazardous Ingredients

<b>Ingredient:</b>	<b>Health effects:</b>
Ester quaternary ammonium salt	Skin irritation and serious eye irritation. May cause drowsiness or dizziness.
Glycolic acid	Severe skin burns and eye damage. Harmful if inhaled.

## Potential Health Effects

### Inhalation:

**Short Term Exposure:** This product is an inhalation irritant. Symptoms may include headache, irritation of nose and throat and increased secretion of mucous in the nose and throat. Other symptoms may also become evident, but they should disappear after exposure has ceased if treatment is prompt.

**Long Term Exposure:** No data for health effects associated with long term inhalation.

### Skin Contact:

**Short Term Exposure:** This product is corrosive to the skin. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until

product is removed or neutralised. Severity depends on concentration and duration of exposure. Burns may not be immediately painful; the onset of pain may be minutes to hours.

**Long Term Exposure:** No data for health effects associated with long term skin exposure.

### Eye Contact:

**Short Term Exposure:** This product is corrosive to eyes. It will cause severe pain, and corrosion of the eye and surrounding facial tissues. Unless exposure is quickly treated, permanent blindness and facial scarring is likely.

**Long Term Exposure:** No data for health effects associated with long term eye exposure.

### Ingestion:

**Short Term Exposure:** Significant oral exposure is considered to be unlikely. However, this product is corrosive to the gastrointestinal tract. Capable of causing moderate to severe burns with ulceration. Can penetrate to deeper layers of skin, resulting in third degree burns. Corrosion will continue until product is removed or neutralised. Severity depends on concentration and duration of exposure.

**Long Term Exposure:** No data for health effects associated with long term ingestion.

### Carcinogen Status:

**SWA:** No significant ingredient is classified as carcinogenic by SWA.

**NTP:** No significant ingredient is classified as carcinogenic by NTP.

**IARC:** No significant ingredient is classified as carcinogenic by IARC.

## Section 12 - Ecological Information

This product is harmful to aquatic organisms with long lasting effects.

## Section 13 - Disposal Considerations

**Disposal:** Containers should be emptied as completely as practical before disposal. If possible, recycle product and containers either in-house or send to recycle company. If this is not practical, send to a commercial waste disposal site.

## Section 14 - Transport Information

**Dangerous according to Australian Dangerous Goods (ADG) Code, IATA and IMDG/IMSBC criteria.**

**UN Number:** 3265, CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S.

**Hazchem Code:** 2X

**Special Provisions:** 274

**Limited quantities:** ADG 7 specifies a Limited Quantity value of 1 L for this class of product.

**Dangerous Goods Class:** Class 8: Corrosive Substances.

**Packaging Group:** II

**Packaging Method:** P001, IBC02

Class 8 Corrosive Substances shall not be loaded in the same vehicle or packed in the same freight container with Classes 1 (Explosives), 4.3 (Dangerous When Wet Substances), 5.1 (Oxidising Agents), 5.2 (Organic Peroxides), 6 (Toxic Substances where the Toxic Substances are cyanides and the Corrosives are acids), 7 (Radioactive Substances), Foodstuffs and foodstuff empties. They may however be loaded in the same vehicle or packed in the same freight container with Classes 2.1 (Flammable Gases), 2.2 (Non-Flammable, Non-Toxic Gases), 2.3 (Poisonous Gases), 3 (Flammable liquids), 4.1 (Flammable Solids), 4.2 (Spontaneously Combustible Substances), 6 (Toxic Substances except where the Toxic Substances are cyanides and the Corrosives are acids) and 9 (Miscellaneous Dangerous Goods).

## Section 15 - Regulatory Information

**AICS:** All of the significant ingredients in this formulation are compliant with AICIS regulations. The following ingredient is mentioned in the SUSMP: Glycolic acid.

## Section 16 - Other Information

**This SDS contains only safety-related information. For other data see product literature.**

THIS SDS SUMMARISES OUR BEST KNOWLEDGE OF THE HEALTH AND SAFETY HAZARD INFORMATION OF THE PRODUCT AND HOW TO SAFELY HANDLE AND USE THE PRODUCT IN THE WORKPLACE. EACH USER MUST REVIEW THIS SDS IN THE CONTEXT OF HOW THE PRODUCT WILL BE HANDLED AND USED IN THE WORKPLACE.

IF CLARIFICATION OR FURTHER INFORMATION IS NEEDED TO ENSURE THAT AN APPROPRIATE RISK ASSESSMENT CAN BE MADE, THE USER SHOULD CONTACT THIS COMPANY SO WE CAN ATTEMPT TO PROVIDE ADDITIONAL INFORMATION. OUR RESPONSIBILITY FOR PRODUCTS SOLD IS SUBJECT TO OUR STANDARD TERMS AND CONDITIONS, A COPY OF WHICH IS SENT TO OUR CUSTOMERS AND IS ALSO AVAILABLE ON REQUEST.

Please read all labels carefully before using product.

# SOUR SOFTENER

Page 6 of 6

This SDS is prepared in accord with the SWA document "Preparation of Safety Data Sheets for Hazardous Chemicals - Code of Practice" (July 2020) and is Copyright ©.

## Abbreviations and Definitions of terms used:

<	less than
>	greater than
ADG CODE	Australian Code for the Transport of Dangerous Goods by Road and Rail (7 <sup>th</sup> edition)
AICS	Australian Inventory of Chemical Substances
CAS	Chemical Abstracts Service (Registry Number)
COD	Chemical Oxygen Demand
deg C	Degrees Celsius
g	gram
g/L	grams per litre
Hazchem Code	Emergency action code of numbers and letters that provide information to emergency services especially firefighters
HSIS	Hazardous Substance Information System
IARC	International Agency for Research on Cancer
kg	kilogram
L	Litre
LC50	The concentration of a material (inhaled) that will be lethal to 50% of the test animals.
LD50	The dose (swallowed all at once) which is lethal to 50% of a group of test animals.
m3	Cubic metre

mg	milligram
mg/m3	milligrams per cubic metre
miscible	A liquid that mixes homogeneously with another liquid
N/A	Not applicable
N/K	Not Known
NIOSH	National Institute for Occupational Safety and Health
non-haz	Non- hazardous
NOS	Not otherwise specified
NTP	National Toxicology Program (USA)
PEL	Permissible Exposure Limit
ppb	Parts per billion
ppm	Parts per million
R-Phrase	Risk Phrase
STEL	Short term exposure limit
SUSMP	Standard for the Uniform Scheduling of Medicines & Poisons
SWA	Safe Work Australia, formerly ASCC and NOHSC
TLV	Threshold Limit Value
TWA	Time Weighted average
UN Number	United Nations (Number)
wt	weight

The information in this Data Sheet is based on our present knowledge. However, this shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship. As far as lawfully possible, Agar Cleaning Systems accepts no liability for any loss, injury or damage (including consequential loss) suffered or incurred by any person as a consequence of reliance on the information and advice contained herein.

End of SDS.